TechNote FedEx International Ground Canada



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FedEx International Ground is an online service (with no offline option). As with other online international services in PostalMate, all customs-related information can be entered directly into PostalMate, a ramp-ready label is generated, and optionally a Commercial Invoice can be created and printed. A manual Airbill is not used, nor available.

## **Map Service to Department**

- 1. Choose Tools > PostalMate Settings.
- 2. Choose Departments and Products on the left pane.
- 3. Select the **Map** button in the middle of the screen.
- 4. On the Shipping tab, scroll down to FedEx International Ground.
- 5. To the right, select the drop down arrow below **Shipping Charges** and select the appropriate department. Below **Insurance Charges**, select the appropriate department.
- 6. Click **OK** to save these changes.

ing Products Register				
Carrier Service	Shipping Charges	Insurance Charges		To man colort one or
FedEx First Overnight Envelope	FedEx	FedEx	-	more services then
FedEx First Overnight Envelope [AK/HI or	FedEx	FedEx		choose department(s) from drop-down list(s).
FedEx First Overnight [AK/HI origin]	FedEx	FedEx		
FedEx Ground Commercial	FedEx	FedEx		
FedEx Ground Commercial AK/HI	FedEx	FedEx		
FedEx Ground Commercial [AK/HI origin]	FedEx	FedEx		Shipping charges:
FedEx Ground Home Delivery	FedEx	FedEx		FedEx 🔻
FedEx Ground Home Delivery AK/HI	FedEx	FedEx		Insurance charges:
FedEx Ground Home Delivery [AK/HI origin	FedEx	FedEx		FedEx 🔻
FedEx International Ground	FedEx	FedEx		
FedEx Priority Canada	FedEx	FedEx		
FedEx Priority Canada 1-lb Pak	FedEx	FedEx		Packaging charges:
FedEx Priority Canada 2-lb Pak	FedEx	FedEx	-	Packaging Services <ul> <li>Image: Packaging Services</li> </ul>



## Assign service to Rate Comparison screen tab (s)

- 1. From **PostalMate Settings**, choose **Shipping Settings** on the left.
- 2. Choose the Service Display tab.
- 3. Select the desired Rate Comparison tab (i.e. Multi-Carriers, FedEx).
- 4. Expand the list under FedEx Ground and check the box next to FedEx International Ground.
- 5. Repeat steps 4-5 for any other tab(s) that you want to show this service.
- 6. Click **OK** to save your changes.

Shipping Prompts Displa	Service Display       Carrier Packaging Display       Other         Display of Shipping Services       Settings for       The Rate Comparison screen can have up to six tabbed pages to display services. Tabs are different for regular parcels versus those using carrier-provided packaging, so there are 12 tabs you can define.
	Multi-Carrier     FedEx     UPS     Post Office     DHL     LSO       Name on tab     Services to display       FedEx     P-     DHL       J-     DHL     Global Mail       J-     FedEx Ground
	✓ FedEx Ground Commercial         ✓ FedEx Ground Commercial AK/HI         ✓ FedEx Ground Home Delivery         ✓ FedEx Ground Home Delivery AK/HI         ✓ FedEx Ground Home Delivery AK/HI         ✓ FedEx Ground Home Delivery AK/HI         ✓ FedEx Ground Ground
	Click [+] to expand, and [-] to collapse. Drag the tabs to reorder them. UPS services cannot be combined with other carriers.
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## **Set Retail Rates**

- 1. From PostalMate Settings, choose Set Shipping Rates.
- 2. Use either the **Global rate-setting** feature or click on **Weight-based services** to set your retail rates for FedEx International Ground.
- 3. From **PostalMate Settings**, choose **Surcharge Rates**. Select FedEx Ground and set your retail rate for "Res International" (residential surcharge).

If you already ship FedEx Ground domestic, your label printer and internet shipping options are already turned on and you are now ready to begin shipping FedEx International Ground Canada.

A unique aspect of this service is that based on the value of dutiable goods, FedEx may add a Clearance Entry Fee (C.E.F.), and a C.E.F. Tax to the shipping rate. To ensure a meaningful comparison between services, when the package destination is Canada, you can enter a dutiable value prior to comparing rates so that all charges are included. This is done in the same places as where a declared value for insurance is entered.

Please note: You'll enter the dutiable value in U.S. dollars, however the C.E.F. is based on Canadian dollars, and the exchange rate continuously fluctuates. PostalMate checks the exchange rate on a daily basis for calculating the C.E.F., however in some cases it may not exactly match the exchange rate FedEx uses to calculate the C.E.F. This is only a concern when the dutiable value is near one of the break points on the chart shown here.

Buttuble Vulue	C.L.II.			
<u>\$0-\$20</u>	No fee			
\$20.01-\$40	\$7.00			
\$40.01-\$60	\$15.45			
<u>\$60.01-\$100</u>	\$19.30			
\$100.01-\$150	\$25.50			
\$150.01-\$200	\$29.00			
\$200.01-\$500	\$45.35			
<u>\$500.01-\$1000</u>	\$50.75			
\$1,000.01-\$1,600	\$60.10			
\$1,600.01-\$2,000	\$70.00			
\$2,000.01-plus	* *			
*All amounts are in Canadian dollars				
** \$70.00 + \$6.03 for each add'l \$1,000				

CFF \*

Dutiable Value\*

You cannot increase the markup fee for C.E.F. or C.E.F. Tax in PostalMate. These are pass-through charges to your customers.

The C.E.F. and C.E.F. Tax charges are broken out on the CashMate register receipt, the Package History screen, and on the FedEx Ground Manifest Detail Report. If taxes and duties apply to the shipment, they will be billed to the receiver.